



Form GSOP 1-PIN (04/98)

STATE OF CALIFORNIA  
Department of General Services - Office of Procurement

## PURCHASE ORDER

Page 1

Purchase Order No. Rev. Date  
62273 12/15/2008

Supplier No.	Solicitation No.	Delivery Date	FOB Point	Invoice Terms
812578	57190	As Specified	Destination	
S STATE PERSONNEL BOARD h T 801 CAPITOL MALL, MS-33 i o SACRAMENTO, CA 95814 p		C STATE PERSONNEL BD E-09 h T ACCOUNTING a T (SAME AS SHIP TO ADDRESS) r o g e		
Agency Billing	Agency Purchase Estimate	Purchase Estimate	Revision	
54000	SPBO8011	67372	0	
Agency Contact		Phone	Date Received	
GEORGE LAUSEVIC		916-653-1731		

MITRATECH HOLDINGS INC  
5900 WILSHIRE BLVD  
SUITE 1500  
LOS ANGELES, CA 90036  
Attn: NINI YARMO

Phone: 323-900-1701

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<b>TERMS AND CONDITIONS:</b>  THE ATTACHED STATEMENT OF WORK CONSISTING OF TWO (2) PAGES IS PART OF THIS AGREEMENT.  THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED.  1. IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007 <a href="http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf">http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf</a>  3. IT Software License Special Provisions (Effective 01/21/2003) <a href="http://www.documents.dgs.ca.gov/pd/modellang/softwarepecial012103.pdf">http://www.documents.dgs.ca.gov/pd/modellang/softwarepecial012103.pdf</a>						
1	1	EA	7090-000-0007-4	SOFTWARE MAINTENANCE (AS DESCRIBED)  TEAMCONNECT ENTERPRISE SERVER SOFTWARE MAINTENANCE	15,752.0000	15,752.00
2	63	EA	7090-000-0003-7	SOFTWARE LICENSE TEAMCONNECT ENTERPRISE USER LICENSES	466.4000	29,383.20
Total Value:						45,135.20
<b>NOTE:</b>  Electronic download only. There will be no tax charged against this Purchase Order.  <b>CHANGE ORDERS:</b>  This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing. Change orders amending, modifying or terminating the Purchase Order,						

Sales and/or use tax to be extra unless noted above

Buyer	Phone	BOC Number
Marty Zubeidi MARTY ZUBEIDI	916-375-4435	

## Department of General Services - Office of Procurement

## Form GSOP 2-PIN (04/98)

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<i>Purchase Order No.</i> <b>62273</b>	<i>Revision</i>	<i>Date</i> 12/15/2008	<i>Supplier No.</i> 812578	<i>Supplier Name</i> MITRATECH HOLDINGS INC
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Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<p>including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include termination for default of the supplier.</p> <p><u>STATE CONTRACTS AND PROCUREMENT REGISTRATION:</u></p> <p>This Purchase Order has been registered into the State Contracts and Procurement Registration System (<a href="https://www.scprs.dgs.ca.gov">https://www.scprs.dgs.ca.gov</a>). The Registration Number is: 18801208347964</p>						

California State Personnel Board  
ISDP

STATEMENT OF WORK

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Telephone Tech Support

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This Statement of Work ("Agreement") reflects the services to be provided by Mitrates Holdings Inc., hereinafter referred to as the "Contractor," for the California State Personnel Board, hereinafter referred to as the "State".

**SCOPE**

The Contractor will provide TeamConnect and twelve (12) months Annual Maintenance Support which will include the following services:

- Services available via phone, email, or modem support.
- Support Services available during a 5X12 business day (excluding published holidays).
- 1-business-hour response time for critical issues.
- Availability of the most current releases, updates, and versions of TeamConnect software including any fixes, service packs, or workaround products.

**PERIOD OF PERFORMANCE**

The term of this Agreement will be twelve (12) months effective the date the Purchase order is signed through June 30, 2009.

**BILLING INFORMATION**

The Contractor shall submit invoices (including the purchase order number) to the following address:

California State Personnel Board  
801 Capitol Mall  
Sacramento, CA, 95814  
Attn: ISDP

**POINTS OF CONTACT**

**Contractor Primary Contact:**

Nini Yarmo  
VP Client Support  
5900 Wilshire Blvd. Ste. 1500  
Los Angeles, CA 90036  
Phone: (323)900-1701  
Fax: (323)964-0000  
Email: nini.yarmo@mitratech.com

**State's Primary Contact:**

Victor Mendoza  
Chief Information Officer  
801 Capitol Mall  
Sacramento, CA 95814  
Phone: (916)653-6234  
Fax: (916)653-1334  
Email: vmendoza@spb.ca.gov

Please forward renewal notices to the attention of the State's Primary Contact.

**TERMINATION**

The State shall have the right to terminate maintenance upon delivery of written notice at least thirty (30) calendar days prior to any scheduled renewal date.